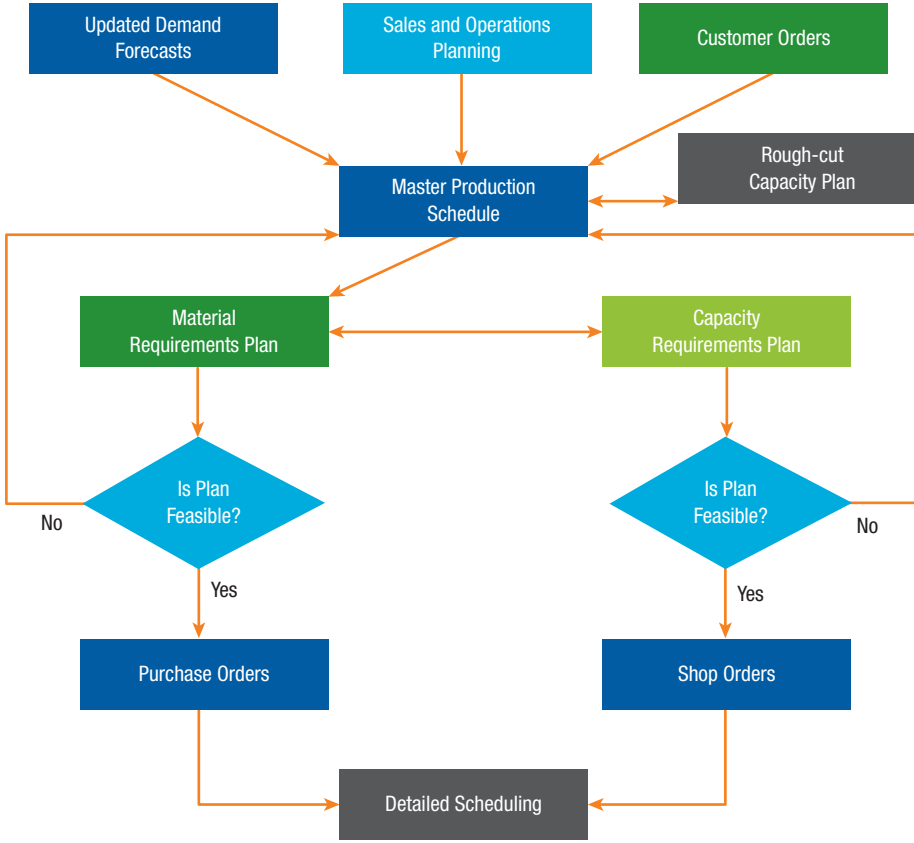FIGURE 18.1: Hierarchical Framework for Operational Planning